

Back to the Future of Healthcare

Care Coordination and the Caregiver Forum
2006



Who are the Caregivers of Tomorrow?

- By 2030 more than twice the number of people than in 1996, will be at least 65
- Every family likely to be affected
- Caregiver may not be family member

Social Trends affecting caregivers of the future

- In 21st Century demands placed on families and other caregivers will escalate
- Increasing divorce and remarriage rates
- Increasing geographic mobility
- Decreasing family size
- Delayed Childbearing
- More Women in the workforce

Future Trends



- Increasingly treating vets as Out Patients
- Growing non-institutional care - growth targets set
- Home is the preferred place of care

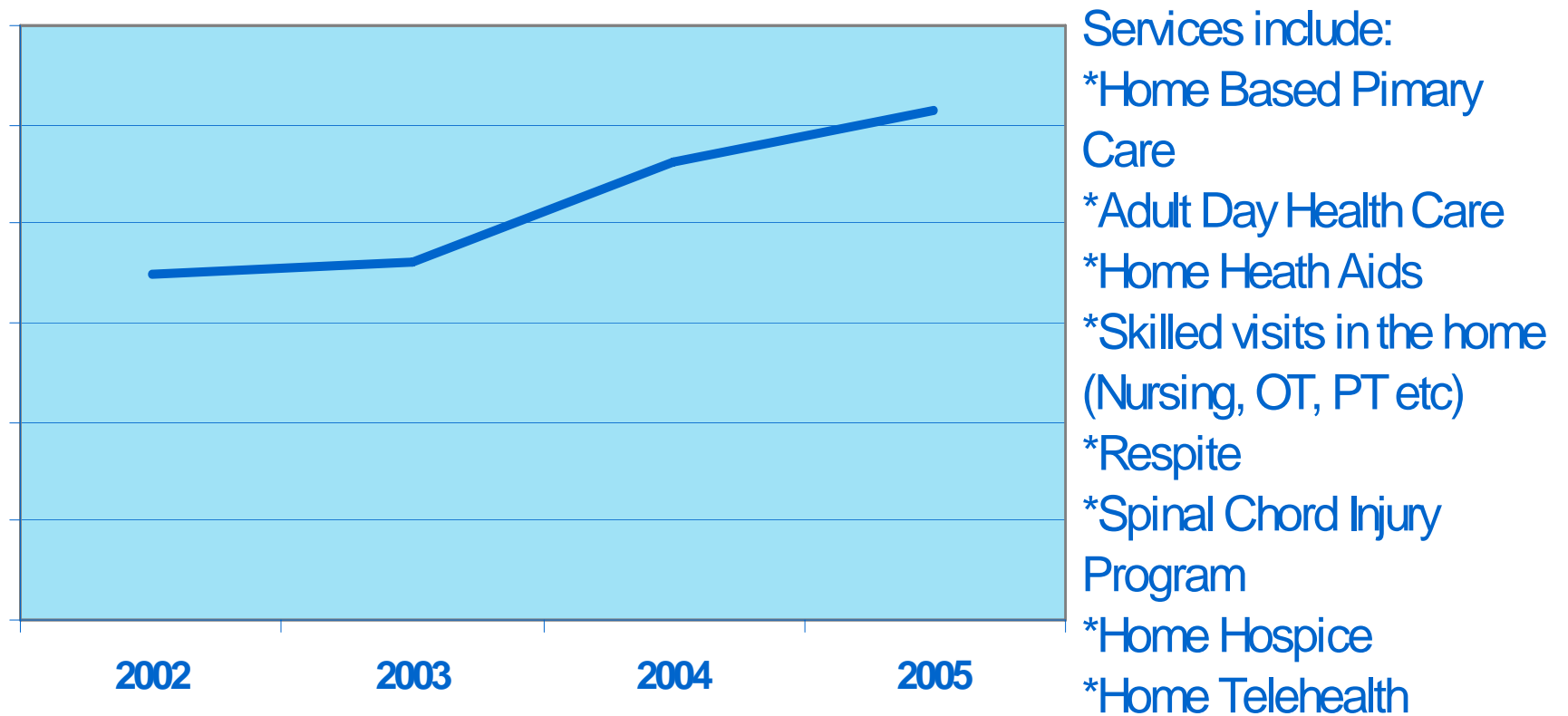
**Intensive
Care Unit**

**Community
Care Coordination**



Hospital of the Future

VHA National Trends In Non-Institutional Care Services



Data source: HCBC Facility Report Cards

Readmission Rates

Network 2-FY 2005

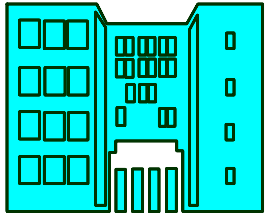
Bed Sections	Readmissions	Readmission Rate	Readmission Bed Days of Care
Acute Bed Sections Only	1780	14.78%	12,284
Acute + Extended Care Sections	2335	15.83%	34,347

\$25,868,031 = Readmission Costs in 2005
Source: DSS

Are we doing enough at the point of discharge to support caregivers and prevent readmissions?

Inpatient Utilization Outcomes – CHF

	Pre Period	Post Period	% Reduction
# of Admissions	15	3	80%
# of Uniques	13	3	77%
LOS	126	11	91%



**Hospital
Care
Coordinator**



HBPC



HHA



CCHT



Rehab



Meals on Wheels



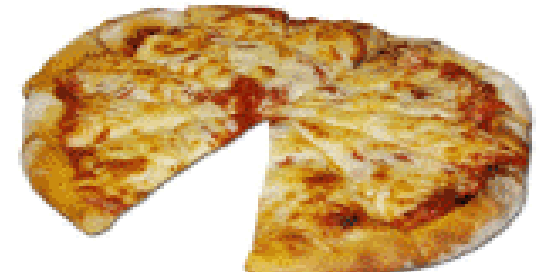
Patient at home

Health Care System of the Future

PROGRAMS

Small
12" - 8 cut

Large
16" - 12 cut



- Home Based Primary Care
- Adult Day Health Care
- Hospice
- Homemaker/Home Health Aid
- Respite
- GEM Evaluation

TECHNOLOGY



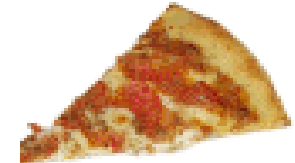
In Home Messaging
Monitoring Devices
Videophones

COMMUNITY CARE



Mobile Healthcare Van
Neighborhood
Nurse/Parish Nurse
Meals on Wheels

PERSONAL SERVICES



In Home-Rehab
Caregiver Support

What do you need on your pizza?

HBPC

Meals On
Wheels

Caregiver
Support Groups

Health
Buddy

Cleaning
Service



No Decision About Me, Without Me

- Right care, Right Time, Right Place
- Helping patients take ownership to manage their health problems
- Partnership among patient and caregiver, provider and care coordinator

State to pay for elderly's chores (pending NY State initiative)

- Expanded In-Home Services for the Elderly Program
- Service to 51,000 seniors in 2006
- Eligible for nursing home care
- Day-to-day chores
- Funded \$25 million

Times Union, January 2006

WHAT WILL THE CAREGIVER
NEED TO PREPARE AND
SUSTAIN THE HEALTHCARE
SYSTEM OF THE FUTURE?



"The innovator makes enemies of all those who prospered under the old order and only lukewarm support is forthcoming from those who would prosper under the new."

Niccolo Machiavelli 'The Prince'